



# MANAGING YOUR TICKETS



**This guide includes managing your tickets on  
wimbledon.com and the Official Wimbledon App.**

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**Please note the operating system requirements:**

The Official Wimbledon App for 2026 requires iOS Version 18 or 26 software, meaning that it will only work on devices from iPhone XR and later.

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# ACCEPTING YOUR TICKETS

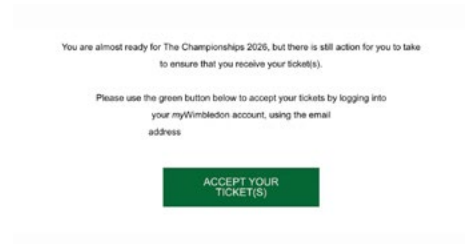
## 1. Open your email

Open the email notifying you to accept your tickets.



## 2. Click on 'Accept Your Tickets'

Click on the link on the bottom of your email confirmation.



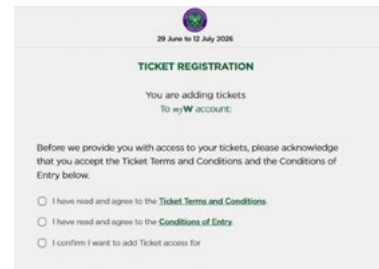
## 3. Log in to myWimbledon

Log in to myWimbledon via wimbledon.com.



## 4. Accept the Terms and Conditions

Accept the Ticket T&Cs and Conditions of Entry and click 'Add Tickets'.



## 5. Download the 2026 App

Download the 2026 Official Wimbledon App in the App Store or Google Play.



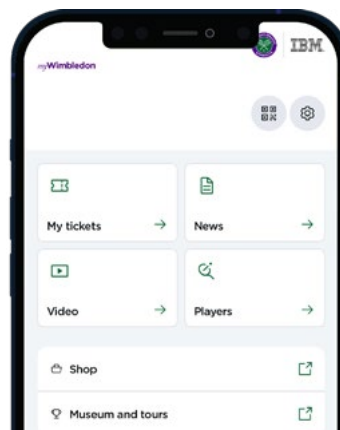
## 6. Log in to myWimbledon

Log in to the App using your myWimbledon email login.



## 7. View your tickets

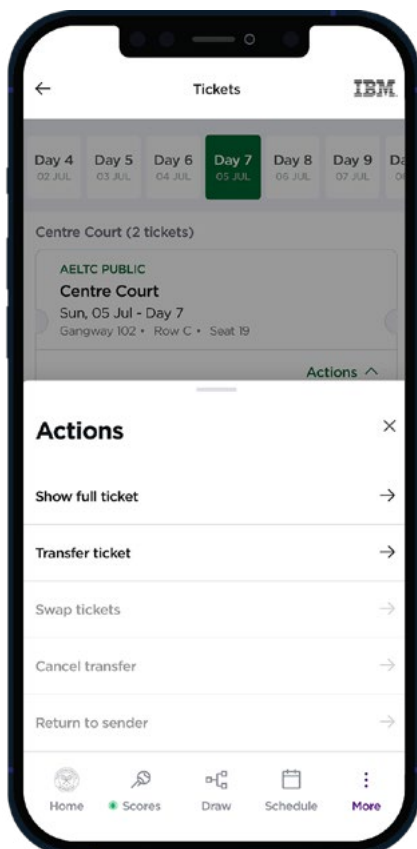
Click on 'My Tickets' to view your tickets.



# TRANFERRING YOUR TICKETS (APP)

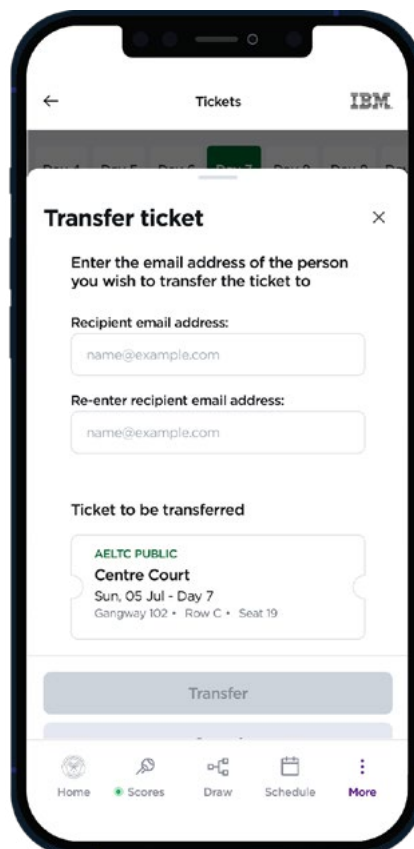
## 1. Click 'Actions' and 'Transfer Ticket'

- Log into the App
- Click 'My Tickets' within *myWimbledon* homepage
- Click 'Actions' on the ticket you would like to transfer
- Select 'Transfer Ticket'



## 2. Insert recipient's details

- Enter the email address of the ticket recipient
- Click the 'Transfer' button at the bottom of the page
- The transfer of tickets will show as pending until the recipient accepts the tickets



# TRANSFERRING YOUR TICKETS (.COM)

## 1. Login to myWimbledon via the wimbledon.com homepage.

Once logged in click 'My Tickets' from the drop-down menu icon in the top left.



## 2. Click on 'Ticket Management'

From there, in the top right corner of the page, toggle the 'Ticket Management' button on.



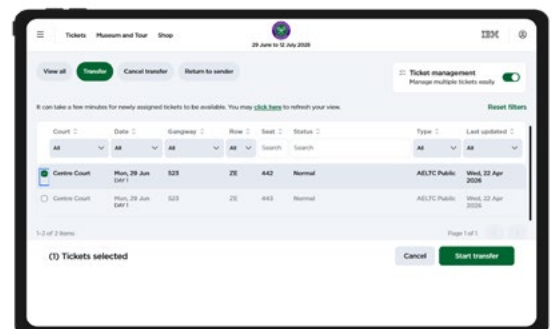
## 3. Ticket Management View

This is the multi ticket management view. You should now have a view of all the tickets you hold and the relevant actions you would like to take.



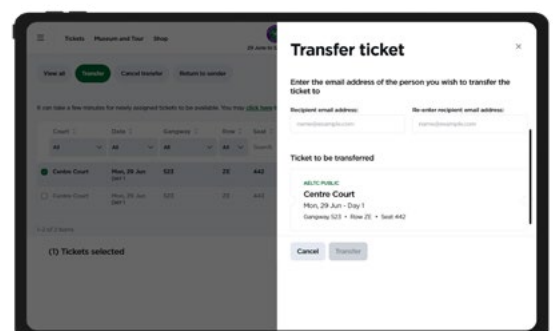
## 4. Click 'Transfer' and select tickets to transfer

- Click 'Transfer' on the ticket actions
- Select the tickets to transfer using the tick boxes on the left
- Click the green 'Start Transfer' button at the bottom of the page



## 5. Enter the email address of the recipient and click 'Transfer'

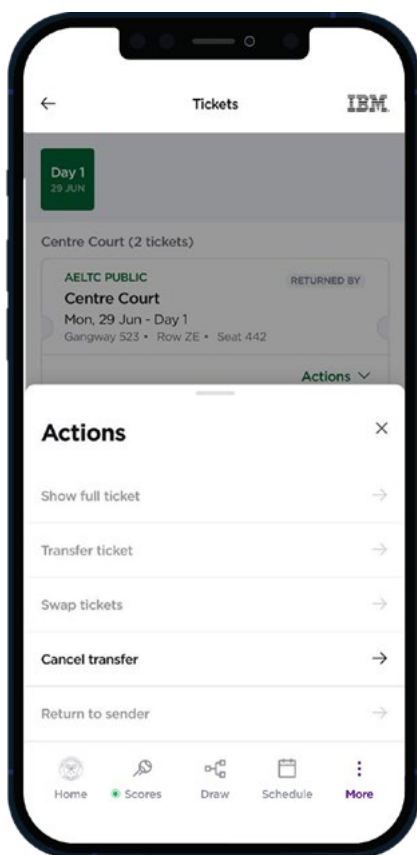
- Enter the email address of the recipient that you would like to receive the tickets
- Click the green 'Transfer' button at the bottom of the page
- The transfer of tickets will show as pending until the recipient accepts the tickets



# CANCELLING A TICKET TRANSFER (APP)

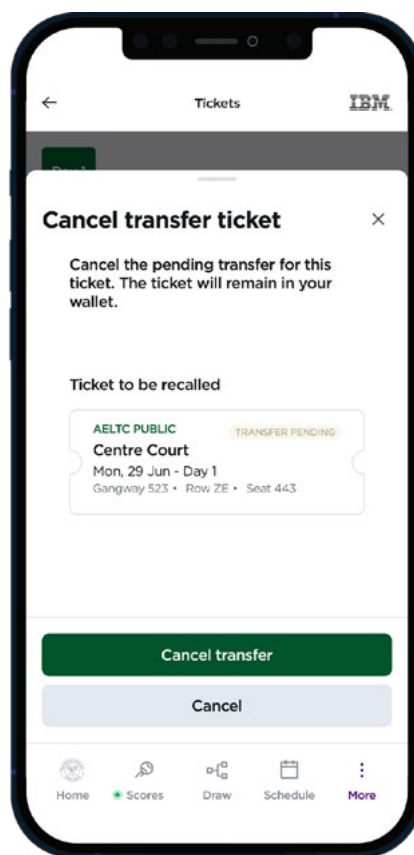
## 1. Click 'Actions' and 'Cancel Transfer'

- Log into the App
- Click 'My Tickets' within *myWimbledon* homepage
- Click 'Action' on the ticket you would like to cancel
- Select 'Cancel Transfer'



## 2. Select 'Cancel Transfer'

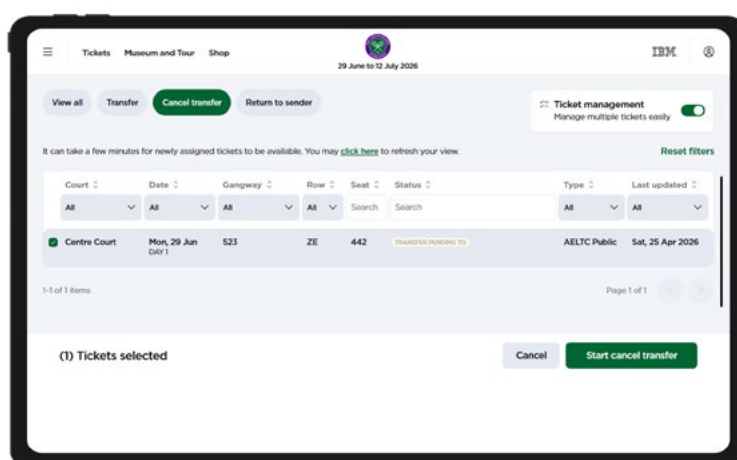
- Select the green 'Cancel Transfer' button
- Tickets will be returned back to your wallet



# CANCELLING A TICKET TRANSFER (.COM)

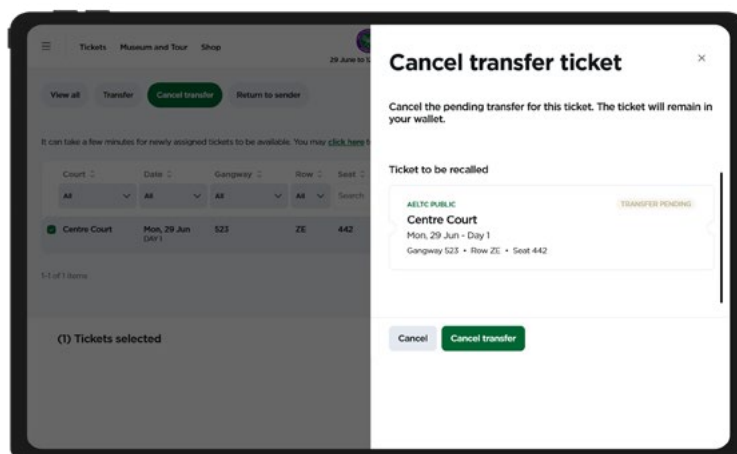
## 1. Click 'Cancel Transfer'

- Select the 'Cancel Transfer' button within ticket actions
- Use the boxes in the left-hand side to choose the tickets to cancel and then select the green 'Start Cancel Transfer' button at the bottom of the page



## 2. Select 'Cancel Transfer'

- Select the green 'Cancel Transfer' button at the bottom of the page to ensure the tickets are returned to your wallet

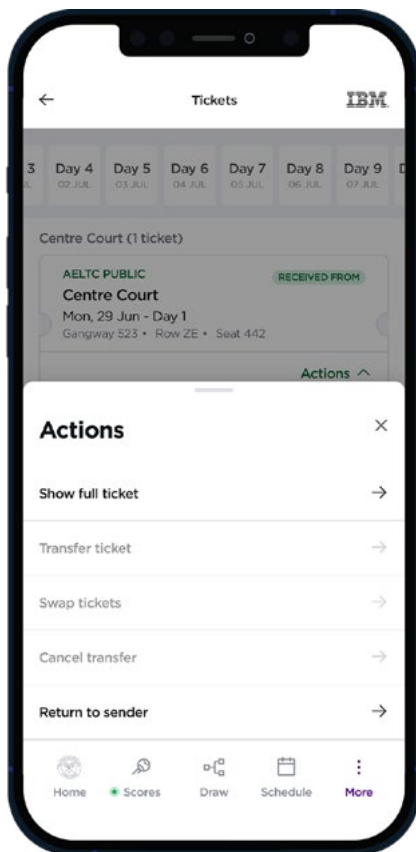


# RETURN TICKET TO SENDER (APP)

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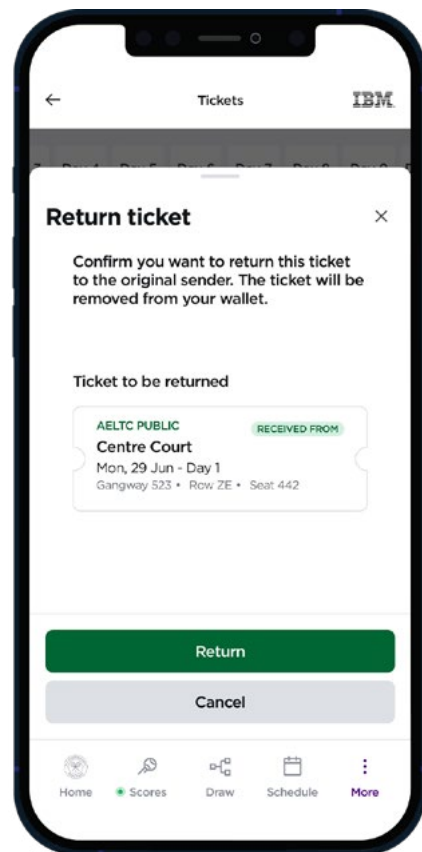
## 1. Click 'Actions' and 'Return to Sender'

- Log into the App
- Click the 'My Tickets' section within *myWimbledon* homepage
- Click 'Actions' on the ticket you would like to return to sender
- Select 'Return to Sender'



## 2. Select 'Return'

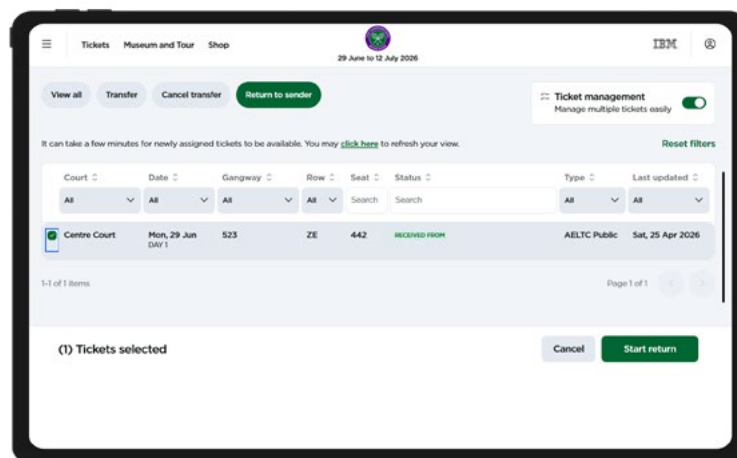
- You should be directed to a new confirmation page
- Select the green 'Return' button
- The recipient should get an email notification to accept the returned tickets back to their wallet



# RETURN TICKET TO SENDER (.COM)

## 1. Click 'Return to Sender' and select the tickets you would like to return

- Click the 'Return to Sender' button at the top
- Select the tickets you would like to return
- Click the green button at the bottom of the page



## 2. Select 'Return'

- Select the green 'Return' button at the bottom of the page
- The recipient will then get an email notification and accept the returned tickets back to their wallet

