

MANAGING YOUR TICKETS



This guide includes managing your tickets on wimbledon.com and the Official Wimbledon App.

Please note the operating system requirements: The Official Wimbledon App for 2025 requires iOS Version 16 or 17 software, meaning that it will only work on devices from iPhone 8 and later. Please also note that devices running iOS15 will need to upgrade even if they are an 8 or later. Android Version 6.0 and above.

ACCEPTING YOUR TICKETS



TRANFERRING YOUR TICKETS (APP)

1. Click 'Action' and 'Transfer Ticket'

- Log into the app
- Click the tickets section within myWimbledon homepage
- Click 'Action' on the ticket you would like to transfer
- Select 'Transfer Ticket'



2. Insert recipient's details

- Enter the email address of the ticket recipient
- Click the green 'Transfer' button at the bottom of the page
- The transfer of tickets will show as pending until the recipient accepts the tickets

< Contract of the second secon	тіск	ETS	?	IBN
				>
	TRAN	SFER		
Please en	ter the email ad ould like to send	dress of d your tic	the pers :ket to:	on you
Recipien	t email address			
Re-enter	recipient email	address		
Ticket t	o be transfe	rred:		
Ticket t	o be transfer NO.2 COU	rred: RT		1
Ticket t	o be transfer NO.2 COUI Sun, 06 Jul Gangway 13 F	rred: RT Row L Se	at 213	1 1 1
Ticket t	o be transfer NO.2 COUI Sun, 06 Jul Gangway 13 F	rred: RT Row L Se	at 213	
Ticket t	o be transfer NO.2 COUI Sun, 06 Jul Gangway 13 F	rred: RT Row L Se	at 213	
Ticket t	o be transfei NO.2 COUI Sun, 06 Jul Gangway 13 F	rred: RT Row L Se	at 213	
Ticket t	o be transfer NO.2 COUI Sun, 06 Jul Gangway 13 F TRANS	rred: RT Row L Se SFER CEL	at 213	
Ticket t	o be transfei NO.2 COUI Sun, 06 Jul Gangway 13 F TRANS CANS	rred: RT Row L Se SFER CEL	at 213	

TRANSFERRING YOUR TICKETS (.COM)

1. Go to *my*Wimbledon homepage and click 'Your Tickets'

Upon reaching the home page of *my*Wimbledon, click on the 'Your Tickets' button located at the top left of the page.



2. Click on 'Ticket Management'

From there, in the top right corner of the page, toggle the 'Ticket Management' button on.



4. Click 'Transfer' and select tickets to transfer

- Click 'Transfer' on the ticket actions
- Select the tickets to transfer using the tick boxes on the left
- Click the green 'Start Transfer' button at the bottom of the page



5. Enter the email address of the recipient and click 'Transfer'

- Enter the email address of the recipient that you would like to receive the tickets
- Click the green 'Transfer' button at the bottom of the page
- The transfer of tickets will show as pending until the recipient accepts the tickets



3. Ticket Management View

This is the multi ticket management view. You should now have a view of all the tickets you hold and the relevant actions you would like to take.

	New York						-	2)/			Q)		wia	IBM
licket Actions											10 TO	NET H	ANAGEHEN Nate tickets o	
VIEW ALL	TRAN	SFER	CANC	EL TRANS	FER	857	TURN	TO SEND	NER	Mie	wing 21 of	21 6 64	oty RESET	FILTER
COURT	14	DATE 14		GANSWAY	14	ROW	14	SEAT 14	STATUS TA		TYPE 14		LAST UPD	ATED TA
	-	40	- 24	AR.		Al		Sauce.	Saart.		AL	- wi	AL	

CANCELLING A TICKET TRANSFER (APP)

1. Click 'Action' and 'Cancel Transfer'

- Log into the app
- Click the tickets section within myWimbledon homepage
- Click 'Action' on the ticket you would like to cancel
- Select 'Cancel Transfer'



2. Select 'Cancel Transfer'

- You should be directed to a new confirmation page
- Select the green 'Cancel Transfer' button
- Tickets will be returned back to your wallet

20:20	6	TICKETS		? æ
CAN	CEL T	ICKET	TRANS	× SFER
	NO.2 Sun, Of Gangwa	COURT 5 Jul ay 13 Row	L Seat 213	
	CANC	CEL TRAN	NSFER	
	7	Ē	1	

CANCELLING A TICKET TRANSFER (.COM)

1. Click 'Action' and 'Cancel Transfer'

- Click 'Action'
- Select the 'Cancel Transfer' button within ticket actions
- Use the boxes in the left-hand side to choose the tickets to cancel and then select the green 'Start Cancel Transfer' button at the bottom of the page

TRANSFEI	CANCEL TR	ANSFER RETU	RN TO SENDE	P				10.0
sair Seat						Viewin	g 2 of 2 tickets RESET Fit	TERS
497.14	DATE 11	CANCWAY 11	DOM 11	SEAT 12	STATUS #4	TYPE 14	LAST UPDATED 14	
24	Al ~	N	N -	(Intersty)	bearin	A	~ AL	
Court	Tue, DI Jul Day 2	a wc	ю	HOA	Transfer Pending to		Mon M Apr 2025	
Court	Tue, 01 Jul	8 WC	к	140	Transfer Pending to		Hun 14 Apr 2025	
	Court	Court Son Dial Court Son Dial Court Son Of M	· / μ · / μ · Court boy 2 π H C Court boy 2 π H C Court boy 2 π H F H C	v µ v µ v µ v Count N _t 00 2.4 KHC K Count N _t 02 2.4 KHC K Count N _t 02 2.4 KHC K	 ✓ 4 <	V V V V V V Number Conet Sore ZA 8 WC K MQA Toundae Funding to Count Sore ZA 8 WC K HQ Toundae Funding to Count Sore ZA 8 WC K HQ Toundae Funding to	V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V V <td>v /d v /d v /d /d v Court Topy 2 8 WC K 160.04 Reacher Providing to Merc 14 Apr 2025 Court Topy 2 8 WC K 160 Feerded Providing to Merc 14 Apr 2025 Court Topy 2 8 WC K 160 Feerded Providing to Merc 14 Apr 2025</td>	v /d v /d v /d /d v Court Topy 2 8 WC K 160.04 Reacher Providing to Merc 14 Apr 2025 Court Topy 2 8 WC K 160 Feerded Providing to Merc 14 Apr 2025 Court Topy 2 8 WC K 160 Feerded Providing to Merc 14 Apr 2025

2. Select 'Cancel Transfer'

- You should be directed to a new page which show the status of the tickets ('Transfer Pending')
- Select the green 'Cancel Transfer' button at the bottom of the page to ensure the tickets are returned to your wallet

		Ares	rina turte you wa	ent to cancal the	e transfer to		
COUNT	DATE	GANGWAY	ROW	SEAT	STATUS	TYPE	LAST UPDATED
No.2 Court	Tue, OL Jul Day 2	8 WC	к.	140A	Transfer Pending		Mon 14 Apr 2025
No.2 Court	Tue, Ot Jul Day 2	e wc		540	Transfer Pending		Mon M Apr 2025

RETURN TICKET TO SENDER (APP)

1. Click 'Action' and 'Return to Sender'

- Log into the app
- Click the tickets section within myWimbledon homepage
- Click 'Action' on the ticket you would like to return to sender
- Select 'Return to Sender'



2. Select 'Return'

- You should be directed to a new confirmation page
- Select the green 'Return' button
- The recipient should get an email notification to accept the returned tickets back to their wallet



RETURN TICKET TO SENDER (.COM)

1. Click 'Return to Sender' and select the tickets you would like to return

- Click the green 'Return to Sender' button at the top
- Select the tickets you would like to return
- Click the green button at the bottom of the page

Ticket	Actions							C TICKET MANAGEMENT
VIEW	VALL TRANSFI	IR CANCEL T	RANSFER	IN TO SENDE			Viewing	2 of 2 tickets RESET FILTERS
WC: W	COURT 14	DATE 14	GANGWAY 14	ROW 14	SEAT 14	STATUS 14	TYPE 14	LAST UPDATED 14
	A -	A	A	A -	Tange (the	Search	A	- 4 -
	No.1 Court	Tue, OT Jul Day 2	10		99	Neceived from		Hon 31 Har 2025
	No1 Court	Tue, OT Jul	10	£	100	Received from		Hon 31 Mar 2025
					START RETUR	R TO SUBJER >		

2. Select 'Return'

- Select the green 'Return' button at the bottom of the page
- The recipient will then get an email notification and accept the returned tickets back to their wallet

					RETURN	TO SENDER		
			Are	Non onus Non w	rant to return 10	he ticket to		
COURT	DATE		GANGWAY	ROW	SEAT	STATUS	TYPE	LAST UPDATED
No.1 Court	Tue, C Day 2	iui.	ю		99	Received		Hon 31 Mar 2025
No1 Court	Tue, 0 Day 2	LJ.J	10		100	Received		Mon 31 Mar 2025